INFORMATION FOR VALIDATORS

Validation is an important part of our translation process and the goal is to combine the strengths of LanguageWire's translators with your specific brand requirements to achieve the best possible translations.

The translations can be validated in two different systems.

1. **Our platform**: When you are registered, and a validation should be carried out you will receive a message. The first message is for letting you know that a translation is going on and will be delivered on a specific date. Please accept the job already at this stage. The second message is for letting you know that you can start the validation.

2. **WeAllEdit (WAE)**: In this system you can see the translation in its original format. Here you can comment on translation but also on the formatting. You'll get a message from this system when a file is uploaded for validation. If you haven't received any PDF file of the original file with source language, please contact the PM stated in the invitation message.

A validator is responsible for checking and amending translations so that the text or content:
- has the text the correct tone of voice for your company?
- is the correct terminology used?
- is the text relevant for your market?

Note! You can't delete text parts that you don't want in the file. If you find text that you find unnecessary, please contact the customer that ordered the translation and you can delete that text part after our delivery. Our systems require that all segments (sentences) are intact when we are closing the translation job.

If you wish to contact the translator, you can do so by using the dialogue module in the validation job in the platform. Here, you can send messages directly to the translator, either with a specific question or general feedback. A translator may also contact the validator if they have any questions about the changes or the content.

According to our validation agreement with your company, we can close the validation job after one (1) month after the job has been sent to you, if you haven't delivered or accepted the job. If you can't accept the stated deadline in the job, please contact us with a new deadline which is feasible for you.

You know that you have been registered as a validator when you've received an invitation to our platform.